



U.S. Department
of Transportation
**Federal Aviation
Administration**

Memorandum

Subject: **INFORMATION:** Full Transcript;
Aircraft Accident; UAL175; New York, NY;
September 11, 2001

Date: May 2, 2002

From: New York ARTCC

Reply to
Attn. of:

To: Aircraft Accident File ZNY-ARTCC-148

James King

This transcription covers the New York Center Radar Traffic Management Unit (TMU) Departure Coordinator position for the time period from September 11, 2001, 1245 UTC, to September 11, 2001, 1316 UTC.

Agencies Making Transmissions

Abbreviations

John F. Kennedy Tower
New York Center TMU Departure Coordinator
Newark Tower
Unknown Agency
Philadelphia Approach
New York TRACON

JFKT
TMU-DC - *ZNY James King*
EWR
Unknown
PHL
N90

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject aircraft accident involving UAL175:

Martin J. Fournier
Martin J. Fournier
Quality Assurance Specialist
New York ARTCC

1245
1246
1247
1248
1249

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1250
1250:05 JFKT hello

1250:06 TMU-DC hey kennedy new york center i got a question for ya

1250:07 JFKT yeah go ahead

1250:08 TMU-DC um anything goin on out there out the windows

1250:09 JFKT ah just ah out of the trade center

1250:12 TMU-DC whats goin on over there

1250:15 JFKT there's a fire at the world trade center (unintelligible)

1250:19 TMU-DC ok cause we might have a problem up there did you guys see any did ah you know---just give you a little blurb that we got an american flight that apparently was ah hijacked with terrorist activity we lost we lost his transponder a little bit west of kennedy and now they say we're pickin up an e l t and you're saying there's a fire at the world trade center

1250:34 JFKT wow yeah there is (unintelligible) before

1250:36 TMU-DC you guys didn't see i mean you guys didn't see anything happen or anything

1250:39 JFKT nah i didn't see anything happen though

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1250:40 TMU-DC so yeah i don't know but i mean this guy was trackin boston to l a and all of a sudden he just started doing these wiggles and waggles and we found out that there was some kinda terrorist activity going on

1250:48 JFKT oh really

1250:50 TMU-DC and uh now we've lost the target completely he was about ten or fifteen west of kennedy when we lost it

1250:55 JFKT alright we'll check it out though

1250:56 TMU-DC alright thanks

1250:57 JFKT thanks
1251

✍ 1251:19 TMU-DC that's what i'm saying you know if this guy's bringin it back down around kennedy right to the city boom you know thats the spot (unintelligible)

1251:24 EWR yeah newark

1251:25 TMU-DC yeah newark anything goin on out the windows out there

1251:27 EWR the world trade center's on fire

✍ 1251:28 TMU-DC yeah you know what the well unfortunately we have a feeling that might be an an american jet went down into there

1251:33 EWR are you serious

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1251:35 TMU-DC uh we were workin a well we had a guy up there
and apparently he was being hijacked with terrorist
activity going on and we lost his target about uh fifteen
miles west of kennedy

1251:41 EWR the world trade center is uh it looked like an explosion
hit the world trade center

1251:45 TMU-DC yeah well that's probably what is was then well we're i
you know we're thinkin that's what it was

1251:49 EWR alright

1251:50 TMU-DC cause we we're trackin this guy and we lost him right about
there

1251:52 EWR alright

1251:53 TMU-DC alright thanks

1251:53 EWR check

1251:53 TMU-DC bye bye
1252
1253
1254
1255
1256
1257

1257:26 TMU-DC yeah newark

1257:27 EWR ah newark ah you know i had somebody told me oh i
just got upstairs somebody told me that you guys said that
it might have been american

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1257:35 TMU-DC yes

1257:37 EWR american who

1257:38 TMU-DC ah apparently from boston to l a there was american eleven
alpha i think they're calling it that was going up north
bound and all of a sudden it just started tracking hard south
apparently from relayed from boston to us it was confirmed
with terrorist activity on board we were tracking and
tracking it then ah i guess that we had a primary target on it
the target disappeared about fifteen west of kennedy started
picking up and ah got reports of e l ts and the next
thing we know the world trade center's on fire

1258:00 EWR okay

1258:01 TMU-DC so i mean thats thats

1258:01 EWR do you know what type airplane

1258:02 TMU-DC thats all we um i don't know what type airplane it was i
think originally it was a seven six however they're
saying here that basically ah i guess until we get it
confirm a confirmation that was it then ah i guess
technically it's still being hijacked somewhere and it was
something else hit the world trade center

1258:19 EWR wow

1258:19 TMU-DC so i mean technically we we don't know for sure but i
mean ah you know the coincidence is there

1258:25 EWR alright if you find out what type airplane give me a call
back please

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1258:27 TMU-DC um let me just hang on one sec

1258:30 EWR yeah see if you can just pull up his flight plan

1258:32 TMU-DC the flight plan i have was showing ah a seven well see they just typed in a seven five here cause we were just tracking out of l a i mean boston center would they're saying it's a seven sixty seven yeah pete said to me it was definitely a seven sixty seven

1258:43 EWR okay thank you

1258:44 TMU-DC but again you know ah you know we're putting one and we're putting two and two together here with any you know

1258:47 EWR yeah

1258:48 TMU-DC with any luck

1258:48 EWR yeah

1258:49 TMU-DC who knows

1258:49 EWR alright i'll call the manager

1258:50 TMU-DC alright

1258:50 EWR thanks

1258:50 TMU-DC good bye

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1259:00 TMU-DC new york t m u

1259:01 Unknown hi i got a white stop uh is it ah volume for you guys if it is how long do you think it might be

1259:06 TMU-DC uh i didn't know anything about it stand by

1259:07 Unknown ok

1300
1301
1301:50 TMU-DC might be a whole wave of stuff goin on
1302

1302:56 EWR yeah newark

1302:57 TMU-DC yeah newark look out the windows we're gettin ah we're showing another target descending rapidly the same as

1303:01 EWR oh no it just went into another one just crashed into the world trade center

1303:04 TMU-DC another one

1303:06 EWR oh my god we just (unintelligible) oh my god the building it just exploded

1303:10 TMU-DC yep ok thank you there

1303:11 EWR oh my god

1303:12 TMU-DC thanks buddy

1303:51 PHL philly approach

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1303:52 TMU-DC ah yeah philly do me a favor ground stop all airplanes coming out of your place uh goin to new york center we just had a we just had a second airplane hit the trade center

1303:59 PHL ok

1304:00 TMU-DC some kinda terrorist stuff goin on

1304:02 PHL ok

1304:03 TMU-DC so stop everything

1304:04 PHL alright

1304:04 TMU-DC thank you

1304:13 N90 tracon carl

1304:14 TMU-DC yeah tracon stop everything coming into new york center

1304:16 N90 wilco

1304:16 TMU-DC we're stopping everything

1304:17 N90 wilco

1304:17 TMU-DC there was the second hit

1304:18 N90 wilco

1304:19 TMU-DC thanks
1305
1306
1307
1308
1309
1310
1310:27 N90 traffic management

1310:29 TMU-DC yeah how you doin umm do you do you guys think there's
gonna be any problem with the stuff we got in the
air now takin that comin in

1310:31 N90 yeah uh we're not we're not uh operations suspended
at newark and laguardia

1310:33 TMU-DC ok so you guys aren't gonna take anything period

1310:35 N90 that's correct

1310:36 TMU-DC ok thanks

1310:37 N90 yup
1311
1312
1313
1314
1315
1316

End of Transcript